

Postal Services

Transport, Postal and Warehousing ANZSIC: 5101 Postal and Courier Pick-up and Delivery Services

Increased Recruitment Efforts



5,000
postal jobs

were created last year to assist with the volume surge over Christmas, With 1,200 workers retained after this period to keep up with the sustained increase generated from e-Commerce.

Rise in Parcel Volumes



46.2%

was the volume growth for Australia Post in March 2022, compared to the previous year. Parcels delivery volumes increased by 1/3 compared to 2021 worldwide!

Increase in Revenue



3.8%

revenue increase for postal operators worldwide, up from 1.4% in 2020! Nearly half of all total revenue was related to parcel delivery.

Delivery Drivers



3,700

Delivery drivers are employed nationally to deliver more than 500,000 parcels a day. Drivers use the latest technology such as new route optimisation software at Australia Post.

eCommerce Growth



31.8%

e-Commerce grew an unprecedented amount compared to year on year. Over 2.64 billion items delivered nationally by Australia Post in 2022.

Workforce Participation



21,349 Workers

is the number of Australia Posts workers nationally, of these there are 1,567 fulltime workers and 179 part time workers in WA. Nationally, Australia Post employees represent 145 nationalities and speak 65 languages.

*Source: LDSC Industry Profile, Postal Services, 2022

