



Australian Government
Australian Skills Quality Authority

ASQA

ASQA Update



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Acknowledgement of Country




What we'll cover today

- ~ How ASQA's operating model is evolving
- ~ What this means for you as providers in relation to:
 - Engagement and education
 - The performance assessment (audit) process
 - Managing compliance
 - Request for reviews of decisions (internal review)

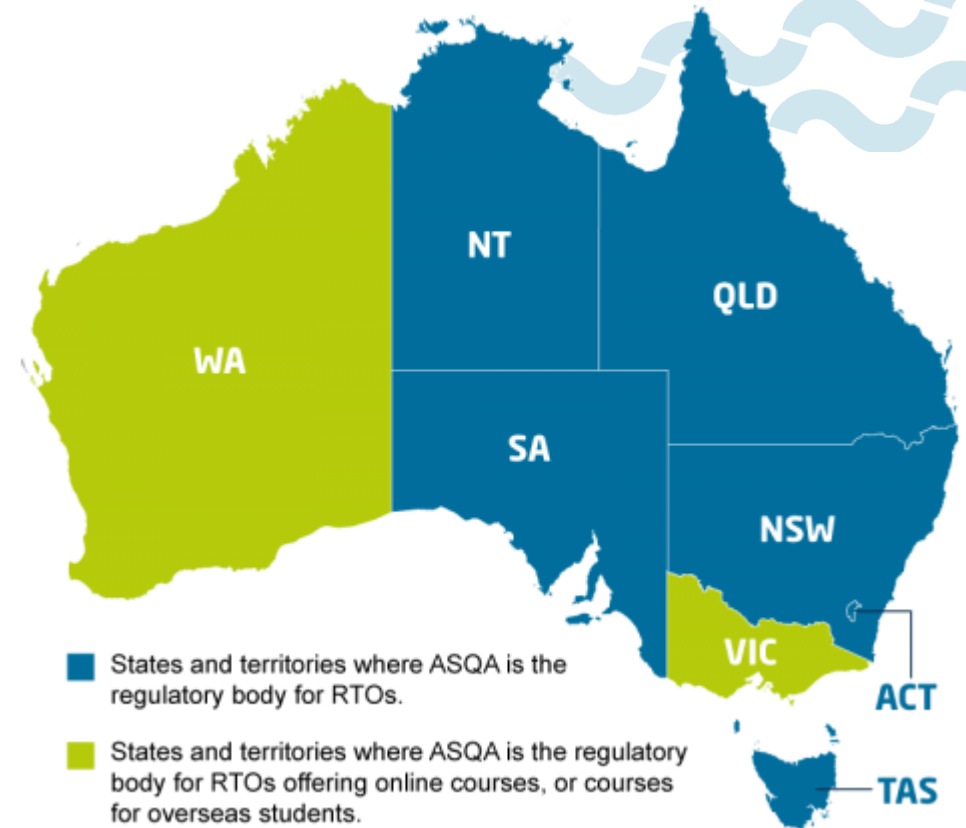


Who am I?

- 
- ~ James Gett – Assistant Director for Education and Engagement
 - ~ VET background:
 - Working with Aboriginal students across multiple training packages
 - Lecturer / course coordinator
 - Compliance manager
 - Compliance Consultant
 - ~ ASQA Background:
 - Auditor
 - Reform Taskforce
 - Internal Review
 - Education and Engagement

Overview of ASQA

- ~ ASQA is the national regulator for the VET sector.
- ~ We regulate the sector by:
 - engaging and **collaborating** with the sector
 - being transparent and **consistent** in our regulatory approach
 - promoting **continual improvement** and self-assurance in quality training outcomes



ASQA's approach to regulation

- ~ Moving from prescriptive and process-based compliance to a broader focus on self-assurance
- ~ Supporting providers to identify and rectify issues without undue regulatory intervention
- ~ Building provider capacity for continuous improvement.

Hyperlinks

- [Rapid Review Report Link](#)
- [Webinar on ASQA's Regulatory Approach](#)



Our engagement with you

ASQA is enhancing consultation and engagement opportunities providing timely and targeted communications.

Recent Projects:

- ~ Revision of ASQA's website
- ~ Stakeholder Liaison group
- ~ Spotlight on Series



Stakeholder Liaison Group

- ~ Formed in July 2020.
- ~ The SLG provides a forum for ASQA to engage and collaborate with providers and industry experts.
- ~ The members are selected on the basis of their experience and standing in the VET and ELICOS sectors.



Spotlight on Series

- ~ Established beginning of 2021
- ~ Focusses on providing education to the sector about key VET and CRICOS compliance requirements.
- ~ Series that have been run to date include:
 - Trainers and assessors
 - Assessment Validation
 - Assessment

Hyperlinks

- [ASQA website - Spotlight on series](#)
- [ASQA YouTube channel](#)



What to expect when we assess performance (audit)

Our audits are
now performance
assessments

We're helping
build a culture of
self-assurance

We're focussing
on continually
improving
practices and
systems

We're committed
to engaging with
you better during
the performance
assessment
process

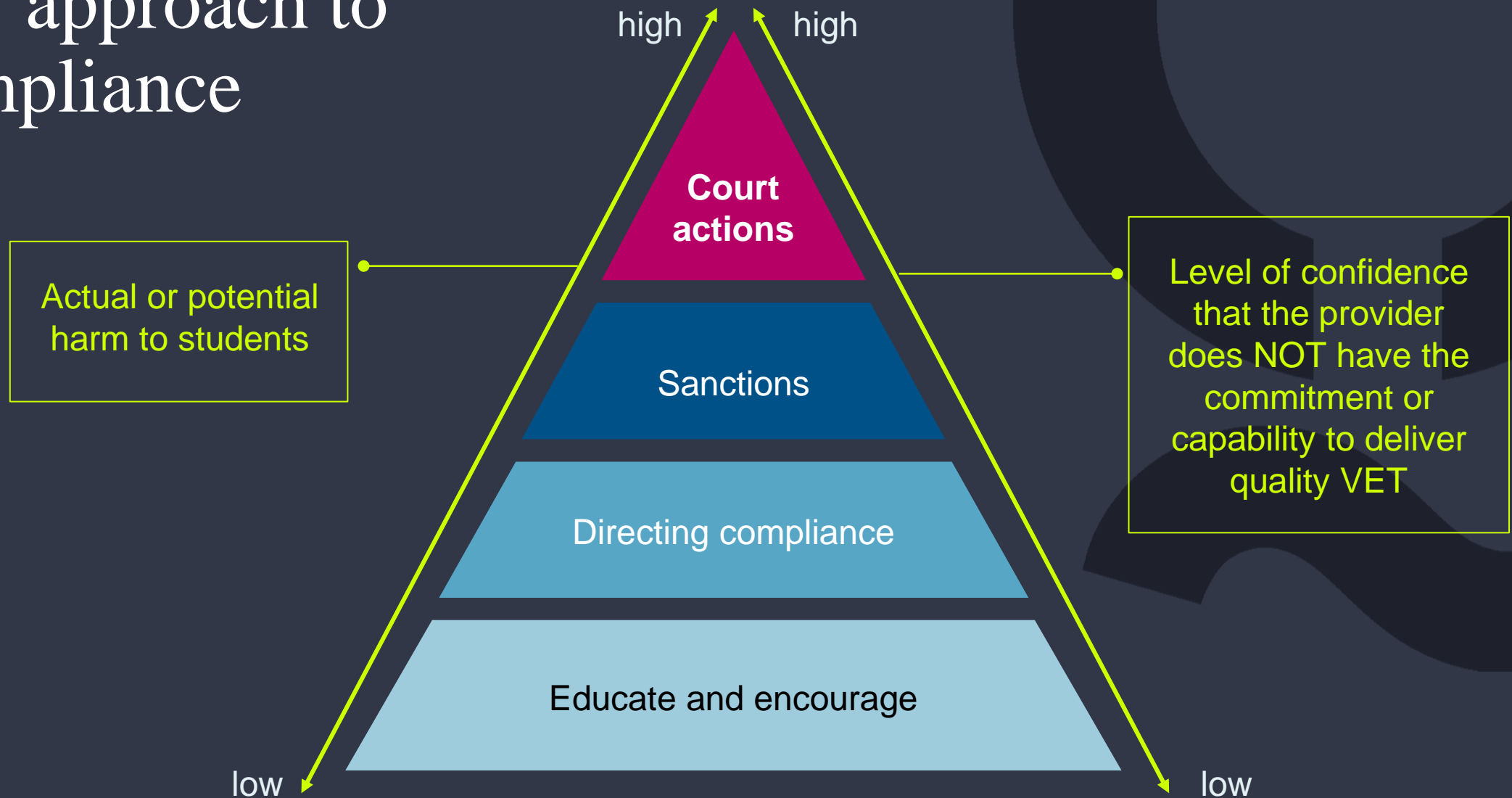
How: Performance Assessment Process

- ~ The performance assessment process has been amended to ensure that it is more collaborative, efficient and effective.
- ~ Changes include:
 - Moving the opening meeting earlier
 - Requesting evidence earlier
 - Amending how we write our reports

When will I be audited?

- ~ ASQA draws on data and intelligence from many sources to understand risks associated with each provider and uses this information to inform our compliance monitoring priorities, including whether a provider will be subject to a performance assessment process.

Our approach to compliance



New option: 'Agreements to rectify non-compliance'

- ~ 'Agreements to rectify' are a new regulatory approach ASQA has to address non-compliance
- ~ It can be used for providers that are committed and capable to return to sustained compliance
- ~ Supports providers to self-identify actions that will contribute to addressing non-compliance
- ~ Gives providers more time to make systemic and sustainable changes to their systems.

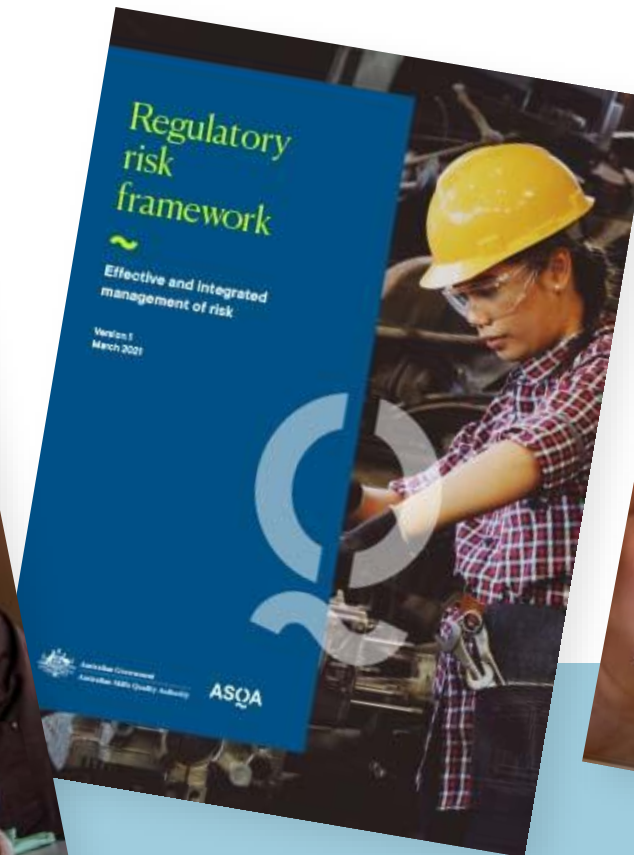


A fair, more balanced review process (Internal Review)

- ~ An independent internal review process
- ~ A fair process for seeking review of decisions
- ~ A genuine opportunity to engage with providers
- ~ Ensures decisions support integrity of national qualifications.



Learn more about our Regulatory Practices



What is coming in 2022?

- ~ Public consultation on the new Standards for Registered Training Organisations
- ~ Lots more education and engagement

 asqa.gov.au

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Questions?



Keeping Australia's VET sector (working together)

