

Postal Services

Transport, Postal and Warehousing ANZSIC: 5101 Postal and Courier Pick-up, and Delivery Services

Number of Pilots, Nationally



4,000

Postal jobs were advertised in August 2021. This is an Australian wide surge to assist with parcel volume surges caused by the rise in e-commerce.



Rise in E-Commerce

5.2
Million Households

Made an online purchase in January 2021. A 25% increase on this time last year.

Post by Air Freight



\$1B

has been invested in the International Freight Assistance Mechanism in 2020, to keep Australia's key international air-freight routes open during the COVID-19 pandemic.

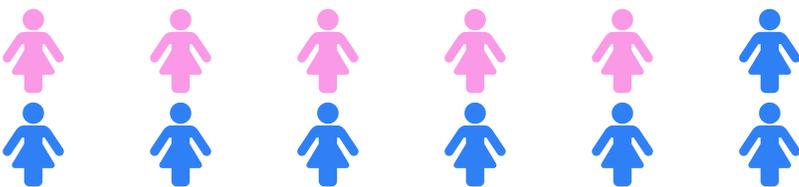
Increase in Delivery Demands



65% to 70%

Increase in the number of deliveries for 1 week in April 2021 (higher than Cyber Monday 2019!). This is the result of the rise in e-commerce which has increased the number of deliveries being made. New online shopping habits have now formed which will persist post COVID-19, placing further services demand on the postal sector.

Workforce Participation



36.9%

of Australia Posts workforce are female, 5.7% live with disability, 3.1% identify as LGBTQI and 30.0% are from a culturally and linguistically diverse background. (CALD).

Australia Post employees represent 147 nationalities and speak 65 languages.

Demand for Postal Workers



35,000

Workers were employed by Australia Post in 2020. There are 75,000 workers in Australia Posts extended workforce, with an average tenure of 12.5 years. for all workers.

*Source: LDSC Industry Profile, Postal Services, 2021

